

General Statement of Limited Warranty Honeywell Gas and Flame Detection

The warranties set forth below are subject to Honeywell Standard Limited Warranty available at [redacted]

All products are warranted by Honeywell International Inc (herein referred to as 'Honeywell') to be free from defects in material or workmanship under normal use and service for a period of twelve (12) months after start-up or eighteen (18) months after shipment. This includes the materials below unless otherwise noted.

Fixed Gas Detection	
Optima Plus fixed point infrared flammable gas detector	36 months from shipment
Searchline Excel open path flammable gas detector	36 months from shipment
XNX transmitter	36 months from shipment
Sensepoint XCD, Apex, Series 3000 transmitter	24 months from shipment
System 57, Unipoint	24 months from shipment
HA20, HA40, HA71, HA72	12 months from start-up or 18 months from date of shipment whichever comes first
Sensepoint XRL	12 months from start-up or 18 months from date of shipment whichever comes first
OELD (Optima Excel Local Display)	24 months from shipment
TouchPoint Plus	12 months from start-up or 18 months from date of shipment whichever comes first
TouchPoint Pro	12 months from start-up or 18 months from date of shipment whichever comes first
705 Series of Flammable Gas Sensors	5 years from date of shipment
Sensepoint sensor	12 months from shipment
Sensepoint XCD sensor	12 months from shipment
XNX and Series 3000 sensor	12 months from date of installation or 18 months from date of shipment whichever comes first.
Apex flammable and toxic cartridge	12 months from date of installation into the instrument provided installation takes place before the 'INSTALL BY' date. Pro rata after 'INSTALL BY' date
Flame Detection	
SS2 & SS4 family of flame detectors	24 months from date of shipment
FS20X, FS24X family of flame detectors	36 months from date of shipment
FS10 family of flame detectors	24 months from date of shipment
FS7 family of flame detectors	24 months from date of shipment
FSL100 family of flame detectors	12 months from date of shipment
Controllers, Test Lamps	12 months from date of shipment
Commercial/Refrigeration	
E3Point, Sensepoint XCL, SQN8x, IAQPoint2	12 months from start-up or 18 months from date of shipment whichever comes first
301C, AirAlert 96d, 301EM, 301R, 301ADI, 301AP, 420I	12 months from date of shipment
EC-FX	3 years from date of shipment
IR-F9	3 years from date of shipment
VL	12 months from start-up or 18 months from date of shipment whichever comes first
Semi/High-Tech	
Vertex, Vertex-M, CM4, ACM150, Midas, Satellite	12 months from start-up or 18 months from date of shipment whichever comes first
SPM Flex	12 months from date of shipment
Chemcassette®	3 months shelf life from date of shipment, provided stored unopened in original packaging under conditions specified, 6 months operational life
Chemcassette XP	9 months shelf life from date of shipment, provided stored unopened in original packaging under conditions specified, 12 months operational life

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Midas standard service cartridge	12 months from date of installation into the instrument provided installation takes place before the 'INSTALL BY' date. Pro rata after 'INSTALL BY' date
Midas extended service cartridge	24 months from date of installation into the instrument provided installation takes place before the 'INSTALL BY' date. Pro rata after 'INSTALL BY' date
Midas cartridge, MIDAS- L-O2S	36 months from date of installation into the instrument provided installation takes place before the 'INSTALL BY' date. Pro rata after 'INSTALL BY' date
Satellite sensor	6 months from date of shipment
IR-148	12 months from date of shipment
Service (Original warranty period relates to the warranty issued at purchase)	Warranty Terms
A. Replacement with new product within the first 90 days of the original warranty period	Full warranty period as specified in Warranty Terms above
B. Repair (or replacement with new or reconditioned product at HA discretion) after the first 90 days of the original warranty period	Pro-rata warranty realized as balance of original warranty specified in Warranty Terms above, or equivalent discounted price on a new, fully warranted instrument or component
Components replaced under original product warranty	Warranted against same fault for 3 months from date of repair
Repair or Replacement outside of original warranty period	Warranted against same fault for: 12 months from date of repair – Optima and Excel product ranges 3 months from date of repair – All other products
On-site Services by HA (e.g. routine maintenance or commissioning)	3 months from date of completion

Honeywell limited warranty only extends to the sale of new and unused products to the original buyer if the products were purchased from Honeywell or from a Honeywell distributor, dealer or representative. When, in the opinion of Honeywell, a warranty claim is valid, Honeywell will repair or replace the defective product free of charge and send it or any replacement back to the buyer. A warranty claim will only be accepted if a proof of purchase is submitted and all conditions contained within this Warranty are met.

Conditions:

The obligations set forth in this warranty are conditional on:

- proper storage, installation, calibration, use, maintenance and compliance with the product manual instructions and any other applicable recommendations of Honeywell; and
- the buyer promptly notifying Honeywell of any defect and, if required, promptly making the product available for correction. No goods shall be returned to Honeywell until receipt by the buyer of shipping instructions from Honeywell.

Warranty Return Process:

When the buyer wishes to return a product under warranty, the buyer must obtain a Service Order Number from Honeywell and if practical return the product clearly marked with the Service Order Number and a full description of the fault at buyer's expense. If no description of the fault is provided, Honeywell reserves the right to charge an investigation fee. If the product is found to be of "no fault", Honeywell reserves the right to charge an investigation fee and return same product to buyer after the investigation fee and transport cost are reimbursed in full. The investigation fee in both cases will not exceed \$320. In the case of a fixed installation or where it is not practical to return the product, the buyer must submit a written claim to Honeywell's Service Department. A service engineer will attend on site on a day rate basis. Where a valid warranty claim is identified, the faulty product will be repaired or replaced free of charge but in all cases the day rate charge will apply. If, in the course of investigation Honeywell determines that recalibration of the instrument is required, Honeywell will recalibrate the instrument and calibration charges will apply. In no event shall Honeywell's liability exceed the original purchase price paid by the buyer for the product.

Exclusions:

Excluded from any warranty claim is any product, which in Honeywell's opinion, has been misused, altered, neglected or damaged by accident or abnormal conditions of operation, handling or use, defects attributable to improper installation including but not limited to:

Physical damage, warping to the main PCB as a result of crushing, component or board damage at a point of impact or as a result of dropping of the unit from above the stated certification height, fluid ingress as a result of submergence beyond the I.P. rating specification, poisoning or inhibition of sensor, any damage or defects attributable to repair of the product by any person other than an authorized dealer or Honeywell's affiliate within the Honeywell group or installation of unapproved parts on the product. Excluded are consumable items such as dry-cell batteries, filters and fuses or routine replacement parts due to the normal wear and tear of the product. After the effective date this warranty supersedes all existing warranty statements and Honeywell makes no other warranty expressed or implied except as stated above.

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